



# ANNUAL REPORT



Stiftung Humanitäre Hilfe  
Fondation Secours Humanitaire  
Humanitarian Relief Foundation

## 2024

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[www.secourshumanitaire.ch](http://www.secourshumanitaire.ch)





**Stiftung Humanitäre Hilfe  
Fondation Secours Humanitaire  
Humanitarian Relief Foundation**

**Solidarity is central to our commitment.  
It involves helping others to help themselves,  
motivated by humanity and dignity.**



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# A word from our President

Mohammed Boumaza

I am honored to present the 2024 Annual Report of the Fondation Secours Humanitaire (FSH, Humanitarian Relief Foundation). This report provides an overview of our projects, our humanitarian impact, and the challenges we faced throughout a problematic year for operations. It also highlights how FSH responded to these unprecedented challenges by expanding its activities and increasing its presence in the field. Thanks to the trust and generosity of our donors and partners, we were able to provide vital aid to nearly **130,000 people in need**. Our efforts included distributing food and hygiene products, providing shelter for displaced families, delivering emergency aid, and implementing potable water access projects. One of our proudest achievements is establishing the Swiss-Palestinian Friendship Camp in Deir al-Balah, which has provided dignified shelter for over **174 displaced families**.

Our local partnerships have been vital in reaching the most vulnerable, including orphans, widows, people with disabilities, and families who have lost everything.

Thanks to your continued support, FSH will remain a pillar of hope and assistance for those facing the unimaginable. We thank you for your unwavering solidarity and for standing with us in our mission to serve the most vulnerable with humanity and compassion.

**Mohammed Boumaza, FSH President**

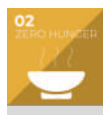
# Who we are

## About FSH

Fondation Secours Humanitaire (FSH, Humanitarian Relief Foundation), established in 2009 as a Swiss non-profit organization, is committed to providing effective humanitarian and development aid to those in need. FSH aims to protect the rights of vulnerable populations, especially children, orphans, widows, and people with disabilities, while also upholding human rights. Respect and dignity for those affected, as well as for beneficiaries, their communities, and staff, form the core of our organization's values.

## Vision

To carry out projects in line with the 6 United Nations Sustainable Development Goals: No poverty, no hunger, good health and well-being, quality education, clean water and sanitation, decent work and economic growth.



## Mission

To work alongside people in need and those facing vulnerable situations, aiming to make a meaningful impact on reducing human suffering.

## Values

- Solidarity and commitment ;
- Sharing and respect for human dignity ;
- Ethics and financial transparency ;
- Respect and valorization of the know-how of beneficiary communities ;
- Neutrality and independence .

# Achievements **2024** in figures

## Geographical coverage

Gaza Strip



West Bank



Turkey



## Beneficiaries

- Nearly 130,000 people received humanitarian aid



- 370 orphans sponsored in the Gaza Strip



**370**

Gaza

**50**

Cisjordanie

- 50 orphans sponsored in the West Bank

# Achievements **2024** in figures

## Swiss-Palestinian Friendship Camp



**174**

tents installed



**1'100**

residents housed  
in the camp



Equipped with a solar  
energy system



Equipped with a water  
desalination system



Equipped with well and  
water sanitation system



# Achievements 2024 in figures

## Swiss-Palestinian Friendship Camp



Presence of a medical center in the camp



Bread ovens assigned to the camp



Temporary learning space with two classrooms, serving 318 elementary school pupils



# Achievements **2024** in figures

## Food and emergency aid



Food parcels



Hot meals



Canned meat



Eid joy activities

**37'255**  
**beneficiaries**



Financial  
assistance



Vegetables, fruit and bread



# Achievements **2024** in figures

## Water, hygiene and winter aid

**41'000**

people had access to clean  
water



**4'980**

people received blankets



**3'100**

people received warm  
clothing



**3'500**

people received hygiene  
items



# Context

The MENA region is facing a severe humanitarian crisis. Conflict, political instability, and economic instability are making thousands of people vulnerable. Countries like Yemen, Syria, Iraq, and Libya are experiencing violence and increasing inequality.

In this already fragile landscape, Gaza is the most devastating crisis in the MENA region today. Since October 2023, the Gaza Strip has faced relentless bombings and nearly complete infrastructure collapse. Over 75% of the population is displaced, more than 55,000 people have died, and vital systems—including water, electricity, healthcare, and education—have been wrecked. The long-standing blockade has worsened the crisis by restricting access to basic necessities and choking economic activity.

Gaza's population, especially children and young people, is facing increased trauma, mental health issues, and a shattered sense of security.

This urgent situation demands immediate, large-scale international action. While humanitarian groups, including the United Nations, keep mobilizing resources, funding still falls far short of increasing needs. In 2023 alone, global humanitarian appeals reached \$56.7\* billion, with crises in the MENA region among the most underfunded.\* Narrowing this gap requires not only additional funding but also innovative, locally-driven, and coordinated responses that focus on resilience and dignity.

\* Ref. <https://humanitarianaction.info/document/global-humanitarian-overview-2024/article/response-plans-results-2023>



# Cross-Cutting Themes

## Good governance

FSH ensures that all activities and decisions are guided by the principles of good governance. We prioritize transparency, accountability, participation, and compliance with the rule of law. Our governance practices include stakeholder engagement, ethical leadership, regular monitoring and evaluation to uphold trust and deliver results effectively.



## Sustainable development

Sustainable development lies at the core of FSH's planning and execution processes. We evaluate the social, economic, and environmental impacts of each program to guarantee long-term community benefits. Even in initiatives not directly aimed at the environment, we implement environmentally friendly practices, foster economic resilience, and support inclusive social growth.



# Cross-cutting themes

## Gender equality

FSH recognizes that equitable development requires full participation and empowerment of all genders. We incorporate gender analysis into every stage of our program cycle and actively work to address gender disparities. Our approach strives to foster inclusive environments where people of different genders have equal access to opportunities, resources, and decision-making roles.



# Programs and projects

## Humanitarian aid and emergency relief

FSH is committed to responding quickly and effectively to humanitarian crises, focusing on conflict zones and communities in severe hardship. This flagship program offers essential support through emergency food distributions, hygiene kits, shelter materials, and direct financial aid to families displaced or affected by war, natural disasters, or economic collapse. In 2024, following the escalation of the war in Gaza, FSH activated its new Emergency Relief Fund, a rapid response system designed to address urgent civilian needs. With this fund, we mobilized and distributed aid to over 90,000 people, including food parcels, ready-to-eat meals, cash, hygiene kits, mattresses, and materials for temporary shelters. Particular priority was placed on vulnerable groups such as women, children, and people with disabilities.





# Programs and projects

## Orphan sponsorship program

A key part of FSH's long-term humanitarian commitment, the orphan sponsorship program offers ongoing support to children who have lost one or both parents due to conflict, disease, or other reasons. The program provides monthly financial aid to meet basic needs, including nutritious food, school fees and supplies, healthcare, psychosocial support, and clothing. In 2024, the program greatly expanded its reach, helping over 420 orphans in the Gaza Strip and West Bank.



# Programs and projects

## Seasonal programs

FSH carries out a series of impactful seasonal initiatives that meet the cultural and religious needs of the communities we serve. These programs aim to promote unity, ease seasonal hardships, and bring joy to vulnerable families, especially during festive or harsh weather times.

### Ramadan Project

Throughout the holy month of Ramadan, FSH distributed hot iftar meals and food parcels to over 10,000 people, paying particular attention to orphans, widows and displaced families.



### Adha project

As part of the annual Qurbane campaign, FSH supplied canned Qurbane meat to 1,837 families, enabling them to take part in the Eid al-Adha festivities with dignity.





# Programs and projects

## Winter aid campaign

During the coldest months of the year, FSH distributed 996 blankets and 620 sets of winter clothing to vulnerable families living in tents or damaged shelters.



## Entertainment for children

Targeted at displaced and orphaned children, the initiative offered recreational activities, games, cultural performances, and toy donations. It reached dozens of camps and collective shelters to bring happiness and emotional comfort to affected kids.



## Water access program

Gaza faces contamination and ongoing water shortages. FSH operates a comprehensive water access program. This initiative aims to enhance the availability and quality of drinking water for vulnerable groups. By 2024, more than 41,000 people had benefited from our efforts.



# Monitoring, evaluation, accountability and learning (MEAL)

FSH is committed to ensuring the effectiveness, transparency, and accountability of its programs through a comprehensive monitoring, evaluation, and learning (MEAL) framework. In 2024, we enhanced our MEAL systems to better evaluate the impact of our interventions, support evidence-based decision-making, and encourage ongoing improvements in service delivery.

## Performance monitoring and follow-up

Throughout 2024, our projects were systematically monitored using a combination of quantitative and qualitative tools. On-site staff conducted regular field visits, interviews with beneficiaries, and post-distribution monitoring (PDM) to evaluate the quality and speed of aid distribution. Data was collected and analyzed through our in-house Zoho digital platform to track key performance indicators (KPIs), including:

- Number of beneficiaries reached per project ;
- Speed and efficiency of aid distribution ;
- Quality and appropriateness of goods and services provided ;
- Beneficiary satisfaction and feedback .



# Monitoring, evaluation, accountability and learning (MEAL)

## Evaluating and measuring impact

FSH has conducted internal evaluations of key programs, including the orphan sponsorship program, the emergency relief fund, and water access initiatives. These evaluations focused on:

- The importance of interventions to address urgent community needs ;
- Effectiveness of resource utilization ;
- Short- and medium-term effects on beneficiaries' well-being ;
- Results by gender and age, especially focusing on children and women.

The results showed high satisfaction levels among beneficiaries, especially in emergency and seasonal aid programs. The evaluations also pointed out areas needing improvement in coordination, documentation, and feedback systems.





# Monitoring, evaluation, accountability and learning (MEAL)

## Feedback and accountability mechanisms

To ensure accountability to affected populations, FSH expanded its community feedback and complaint system in 2024. Multiple channels—including hotlines, WhatsApp, comment boxes, and field visits—were used to gather and respond to community feedback. Feedback was reviewed monthly and used to make program adjustments and quickly resolve grievances.

## Learning and adaptation

FSH fosters a learning culture through regular staff debriefings, after-action reviews and knowledge-sharing workshops. Key lessons learned in 2024 include:

- The importance of pre-positioning emergency supplies to enhance crisis response times ;
- The need for closer collaboration with local municipalities to ensure the sustainability of water and infrastructure projects ;
- The rising demand for mental health and psychosocial support services, especially for children in IDP camps .

This information has directly impacted program planning for 2025, including the expansion of mental health initiatives and enhanced logistical coordination.

## Partnership



## Memberships



# Solidarity events in Switzerland

FSH increased its mobilization efforts in Switzerland. Several events were held to raise public awareness and funds to support our work in the field.

- Two days of humanitarian activities in Geneva gathered many families around FSH's various efforts and initiatives ;
- A family day was held in Biel to promote solidarity and support FSH projects ;
- A solidarity meal was organized in Yverdon-les-Bains by FSH in a festive atmosphere ;
- A charity meal at a Lausanne hotel drew many people eager to learn more about FSH's activities and projects .

Taken together, these events raised essential funds for our humanitarian efforts and served as a reminder of the crucial role of international solidarity during extended crises worldwide. They also strengthened bonds among local communities through shared values of justice, humanity, and commitment.





# Participation in congresses and conferences on humanitarian action

The Foundation participated in humanitarian congresses and conferences such as AIDEX in Geneva and the 4th International NGO Fair in Istanbul.

During these activities, we aimed to build partnerships with players and organizations in the field who share our goals. This is part of our organized efforts to improve our work and have a bigger impact on populations in need.



# Success stories

## Um Ahmad - From displacement to economic empowerment

Amid the destruction caused by the ongoing crisis in Gaza, Um Ahmad and her children found themselves without shelter, income, or hope in Rafah. They spent nights under the stars, facing hunger, fear, and uncertainty. But her story changed when she arrived at the Swiss-Palestinian Friendship Camp, where she became one of the first beneficiaries. Um Ahmad found more than just shelter. The camp provided her with drinking water, proper sanitary facilities, and a renewed sense of dignity and care. "I was simply looking for a roof over our heads. Alhamdulillah, I found much more: safety, a source of income, and care," she said. Her resilience led her to join the Clay Oven project, a livelihood initiative launched by FSH inside the camp. Among the first women involved, Um Ahmad learned to make traditional bread and start a small business, involving her children in the process. The oven has become a symbol of recovery and independence. "From the tent to the oven, our lives have changed," she declared. Her journey serves as a powerful reminder that humanitarian aid can restore not only basic needs but also hope, dignity, and the path to self-reliance.





# Success stories

## Maryam - The light of knowledge will always shine brighter

East of Khan Younis, Maryam, a university student studying English, dreamed of building her future through education. Her days were filled with books and ambition until war turned her life upside down. As airstrikes intensified and evacuation orders increased, Maryam was forced to flee with her family, leaving behind her home, her university, and even her hope. Suddenly, fear and uncertainty took hold of her: displaced, homeless, her university future was slipping away. Her hopes of graduating and changing her life seemed lost. Then, in June 2024, hope was reborn. Maryam and her family were welcomed into the Swiss-Palestinian Friendship Camp. More than just a tent, the camp offered dignified shelter and essential services: privacy, security, and special care for women and girls. But what mattered most to Maryam was the camp's learning environment. With free Internet access and a peaceful space to study, she found the tools and encouragement she needed to continue her studies. "I couldn't believe I could study from a camp," she says, "and it gave me the strength to keep going. It gave me the strength to continue." Today, Maryam has resumed her academic career, resilient and determined, a testament to the fact that even in times of war, the light of knowledge persists.



# Structure and organization

The Foundation's governance is led by a Board of five volunteer, independent, and dedicated members. Operations are overseen by a five-member Executive Committee. The Foundation's financial statements are audited by an external auditor. Operational coordination is handled by a small paid team supported by volunteers, especially during fundraising campaigns or public events.

## Foundation Board

This is the Foundation's highest authority. It monitors the Foundation's operations, votes on the budget, approves the accounts, appoints the auditors, and elects the Executive Committee.

Board members in 2024:

1. Boumaza Mohammed, Chairman
2. Rhouma Ezzedine
3. Qurashi Baslan
4. Bendriss Abdallah
5. Mestour Abdelouahab

## Board of Directors

Appointed by the Foundation Board for a period of 5 years. The Committee implements the Board's decisions, represents the Foundation in dealings with the authorities and third parties, and draws up the annual financial statement and activity report.

Members of the Executive Committee in 2024:

1. Baroud Mahmoud, Managing Director
2. Fayala Kamel, Treasurer
3. Habbal Soufiane
4. Atwan Riadh
5. Ben Salah Nour

## External auditors

The external auditors are responsible for reviewing the Foundation's accounts annually and submitting a report to the Board.

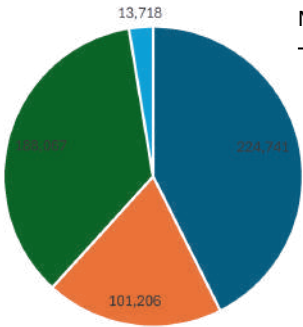
Auditors in 2024: Fiduciaire Favre Révision SA

# Balance sheet

Due to the emergencies that occurred in 2024, our activity saw a significant increase in donations compared to 2023. Total donations reached nearly 1.5 million Swiss francs (CHF), mainly allocated to programs combating hunger and poverty, sponsorship, and emergency aid. The project allocation rate remains high, with almost 84% of the funds raised going directly to aid efforts on the ground. The accounts were audited by the auditors on April 11, 2025.

Income 2024		Distribution allocated to projects in 2024	
Sponsorships	412'829 CHF	Sponsorships	224'741 CHF
Restricted donations	779'393 CHF	Fight against poverty	101'206 CHF
Unrestricted donations	263'747CHF	Gaza Emergency	188'067 CHF
		SOS Earthquake (Turkey, Morocco)	13'718 CHF
Total	1'455'968 CHF	Total	527'732 CHF

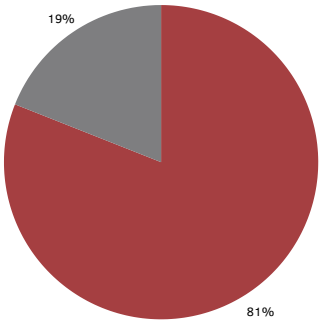
Breakdown of 2024 donation



- Gaza Emergency
- SOS Earthquake (Turkey, Morocco)
- Sponsorships
- Fight against poverty

Allocations 2024

Distribution allocated to projects	527'732 CHF
Management, development and overheads	131'293 CHF
Total	659'025 CHF



# Statement of financial position

at 12.31.2024

Assets	2024	2023
<b>Current assets</b>		
Cash and cash equivalents	1'437'631 CHF	678'667 CHF
Prepayments and accrued income	8'696 CHF	5'079CHF
<b>Total current assets</b>	<b>1'446'327 CHF</b>	<b>683'747 CHF</b>
<b>Non-current assets</b>		
Non-current financial assets	2'425 CHF	2'425 CHF
Tangible fixed assets	5'277 CHF	3'271 CHF
Intangible fixed assets	1 CHF	1 CHF
<b>Total non-current assets</b>	<b>7'703 CHF</b>	<b>5'697 CHF</b>
<b>Total assets</b>	<b>1'454'030 CHF</b>	<b>689'444 CHF</b>
<b>Passif</b>		
<b>Current liabilities</b>		
Accrued liabilities	263'211 CHF	244'236 CHF
<b>Accrued expenses and deferred income</b>	<b>694'412 CHF</b>	<b>196'608 CHF</b>
<b>Organization capital</b>		
Core capital	50'000 CHF	50'000 CHF
Surplus carried forward	446'407 CHF	198'600 CHF
<b>Total</b>	<b>496'407 CHF</b>	<b>248'600 CHF</b>
<b>Total liabilities and equity</b>	<b>1'454'030 CHF</b>	<b>689'444 CHF</b>

# Objectives 2025

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Along with our ongoing missions, we are solidifying our commitment in 2025 by consistently concentrating our efforts on three primary areas.

- Increase the number of orphans in our care and implement projects to support the education of local schoolchildren and online university studies ;
- Establish local emergency medical facilities to address the severe shortage of usual medical infrastructure ;
- Work more closely with international organizations at home and abroad to develop joint projects that combine the best practices of each organization and respond more effectively to increasing humanitarian needs.

Additionally, we are committed to improving our internal processes, enhancing our employees' professional training, and advancing our approach to digital transformation and the integration of ecological and sustainable practices into our activities.



# Thank you

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Thank you from the bottom of our hearts for your dedication to those who need it most! We want to express our deepest gratitude to everyone who contributed to the success of our projects in 2024. To our donors, we offer our heartfelt thanks for their invaluable support, which allows us to carry out concrete, sustainable actions in favor of vulnerable populations. Their trust and commitment inspire us to pursue our mission and expand our impact where it is most needed. We also want to thank our field teams, who, through their hard work and dedication, face extremely difficult conditions each day to provide vital support to families and individuals in need. Their resilience and passion inspire us all, and we thank you once again for your ongoing support, which makes our work a source of hope and comfort for those who need it most.

## **Members of the Foundation's Board and Executive Committee**





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